

HAMPTON, VA., Feb. 24, 2005 – LLH & Associates, LLC has received an Outstanding Rating (96 out of a possible 100) on their Customer Satisfaction Report (CSR) from Dun & Bradstreet (D & B). Headquartered in Hampton Roads, Va., LLH & Associates, LLC is a Professional, Woman-Owned Small Business that provides Program Management, Training and IT Consulting Services, primarily to the Government sector. LLH & Associates' customers rated the company above 94 % in each business category, from order accuracy to customer support. Other categories rated include reliability, cost, quality and responsiveness.

D & B maintains the world's largest business database containing information about more than 64 million businesses worldwide including 13 million in the United States. D&B is, by far, the leading provider of business information for credit, marketing, and purchasing decisions worldwide.

The information in the D&B database is gathered and compiled from millions of trade and bank transactions, federal bankruptcy filings, information from business owners, public utilities, and the offices of all the U.S. secretaries of state. They also scour hundreds of newspapers, magazines, trade publications, and electronic news services for data. In all, more than 200 million financial transactions are added each year to Dun & Bradstreet's database.

LLH was established in 2001 as a sole proprietorship with one employee. Today LLH has over 50 Employees and Associates. "I am extremely proud of my stellar crew," John W. Ballentine, Jr., Director of Operations, said. "It is because of their dedication, technical ability and commitment to customer service that LLH was able to obtain such a fantastic rating. Each Employee and Associate in the field should feel satisfied that their hard work and expertise have been acknowledged at a larger business level. They really raised the bar!"

The following report, released today, gave LLH extremely high marks. While no buyer is specifically identified in the Open Ratings Past Performance Evaluation, the outstanding grades suggest extremely satisfied customers. "This report will positively impact future business opportunities for LLH as it is one of the indicators the Government uses to determine whether to award additional contract work to the firm," said Ballentine.

CATEGORY	RATING
Reliability	96
Cost	95
Order Accuracy	94
Delivery/Timeliness	96
Quality	95
Business Relations	97
Personnel	98
Customer Support	96
Responsiveness	97